

IMPORTANT CONTACTS

Contact / Service Provided	Address / Telephone Number
<p>Avaya Health and Benefits Decision Center: Contact to enroll or change your coverage, change your beneficiary or to request a Statement of Health form.</p>	<p>Avaya Health and Benefits Decision Center 11405 Bluegrass Parkway Louisville, KY 40299</p> <p><i>Telephone Number</i> 1-800-526-8056 (option 1); TDD: 1-800-952-0450</p> <p>Web site: www.AvayaHealthyDecisions.com</p>

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<p>Insurer, Metropolitan Life Insurance Company: Contact to request a conversion or covered loss (other than to report a death). Also, maintains beneficiary information, reviews Statement of Health forms, processes claims, decides appeals of denied claims and interprets Life Insurance Plan provisions.</p>	<p>To request a conversion, report a death or other covered loss: MetLife Insurance Center P.O. Box 6158 Utica, NY 13504-6158</p> <p><i>Telephone Number (request a conversion, report a death)</i> 1-888-466-8659; TDD: 1-800-984-8652</p> <p>To return the Statement of Health form: MetLife Insurance Center P.O. Box 14069 Lexington, KY 40512-4069</p> <p><i>Telephone Number (for Statement of Health questions)</i> 1-800-638-6420</p> <p>To file or appeal a claim: Metropolitan Life Insurance Company Group Life Claims P.O. Box 3016 Utica, NY 13504-3016</p> <p>Questions about the Supplementary Life Insurance Plan: <i>Telephone Number</i> 1-800-523-2894</p> <p>All legal actions regarding a claim or questions about the Plan: Metropolitan Life Insurance Company 501 U.S. Highway 22 P.O. Box 6891 Bridgewater, NJ 08807-0891</p>
<p>Pension Service Center Contact to report a death.</p>	<p>The Avaya Pension Service Center P.O. Box 56225 Jacksonville, FL 32241-6225</p> <p><i>Telephone Number:</i> 1-800-750-7300; TDD 1-877-369-7596</p>

Contact / Service Provided	Address / Telephone Number
<i>Plan Administrator:</i> Contact to request Plan Documents.	Avaya Inc. Life Insurance Plan Administrator 211 Mount Airy Road Basking Ridge, NJ 07920 E-mail: hwplanadmin@avaya.com