

## IMPORTANT CONTACTS

Contact / Service Provided	Address / Telephone Number
<b>Avaya Health and Benefits Decision Center:</b> Contact to enroll or change your coverage, change your beneficiary or to request a Statement of Health form.	Avaya Health and Benefits Decision Center 11405 Bluegrass Parkway Louisville, KY 40299  <i>Telephone Number</i> 1-800-526-8056 (option 1); TDD: 1-800-952-0450  Web site: <a href="http://www.AvayaHealthyDecisions.com">www.AvayaHealthyDecisions.com</a>

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<p><b>Insurer, Metropolitan Life Insurance Company:</b>                      Contact to request a conversion or covered loss (other than to report a death). Also, maintains beneficiary information, reviews Statement of Health forms, processes claims, decides appeals of denied claims and interprets Life Insurance Plan provisions.</p>	<p><b>To request a conversion, report a death or other covered loss:</b>                      MetLife Insurance Center                      P.O. Box 6158                      Utica, NY 13504-6158</p> <p><i>Telephone Number (request a conversion, report a death)</i>                      1-888-466-8659;                      TDD: 1-800-984-8652</p> <p><b>To return the Statement of Health form:</b>                      MetLife Insurance Center                      P.O. Box 14069                      Lexington, KY 40512-4069</p> <p><i>Telephone Number (for Statement of Health questions)</i>                      1-800-638-6420</p> <p><b>To file or appeal a claim:</b>                      Metropolitan Life Insurance Company                      Group Life Claims                      P.O. Box 3016                      Utica, NY 13504-3016</p> <p><b>Questions about the Supplementary Life Insurance Plan:</b>  <i>Telephone Number</i>                      1-800-523-2894</p> <p><b>All legal actions regarding a claim or questions about the Plan:</b>                      Metropolitan Life Insurance Company                      501 U.S. Highway 22                      P.O. Box 6891                      Bridgewater, NJ 08807-0891</p>
<p><b>Pension Service Center</b>                      Contact to report a death.</p>	<p>The Avaya Pension Service Center                      P.O. Box 56225                      Jacksonville, FL 32241-6225</p> <p><i>Telephone Number:</i>                      1-800-750-7300;                      TDD 1-877-369-7596</p>

<b>Contact / Service Provided</b>	<b>Address / Telephone Number</b>
<b><i>Plan Administrator:</i></b> Contact to request Plan Documents.	Avaya Inc. Life Insurance Plan Administrator 211 Mount Airy Road Basking Ridge, NJ 07920  E-mail: <a href="mailto:hwplanadmin@avaya.com">hwplanadmin@avaya.com</a>