

IMPORTANT CONTACTS

Here are some ways to have your Plan questions answered.

Avaya Pension Service Center

The Avaya Pension Service Center is the official center for all pension and pension-related services for eligible represented employees.

By Phone

You can reach the Avaya Pension Service Center on any business day from 9:00 a.m. to 6:00 p.m., Eastern time, as follows:

Domestic Employees	International Employees
Call 1-800-750-7300 to speak with a service representative.	To contact the Avaya Pension Service Center from international locations without access to toll-free numbers, call 1-904-791-2011 collect to speak with a service representative.

Hearing impaired employees may call 1-877-369-7596 to reach a telecommunications device for the deaf (TDD).

By Mail

You may send written correspondence to the Avaya Pension Service Center by regular or express mail at the following address:

The Avaya Pension Service Center
PO Box 56225
Jacksonville, FL 32241-6225

Other Resources

The following sources have specific responsibilities, as explained below:

Contact/Service Provided	Address
Domestic Relations Matters Group: Handles matters relating to Qualified Domestic Relations Orders (QDROs) and subpoenas and interrogatories regarding Plan information.	Domestic Relations Matters Group Aon Consulting, Inc. 270 Davidson Avenue, 7th Floor Somerset, NJ 08873

Contact/Service Provided	Address
Employee Benefits Committee: Serves as final review Committee for Pension Plan benefit claims.	Employee Benefits Committee Avaya Inc. 211 Mt. Airy Road Basking Ridge, NJ 07920
Pension Plan Administrator: Assists the Employee Benefits Committee in the administration of the pension provisions of the Plan, including granting and denial of claims for pension benefits.	Pension Plan Administrator Avaya Inc. 211 Mt. Airy Road Basking Ridge, NJ 07920
Benefit Claim and Appeal Committee (BCAC): Serves as the initial review committee for claims under the death benefit provisions of the Plan.	Benefit Claim and Appeal Committee Avaya Inc. 211 Mt. Airy Road Basking Ridge, NJ 07920
Investment Committee Invests the Plan's assets.	Investment Committee Avaya Inc. 211 Mount Airy Road Basking Ridge, NJ 07920 (908) 953-6000