

IMPORTANT CONTACTS

Following is a list of contacts and resources, including specific responsibilities for each.

Contact / Service Provided	Address / Telephone Number
<p>Avaya Health and Benefits Decision Center:</p> <p>Contact for questions concerning eligibility and enrollment including COBRA.</p>	<p><i>Telephone number:</i> 1-800-526-8056; TDD: 1-800-952-0450 Monday through Friday, 8 am to 8 pm, Eastern time</p> <p>Web site: www.AvayaHealthyDecisions.com</p>
<p>Claims Administrator:</p> <p>Contact by phone for:</p> <ul style="list-style-type: none"> • Locations of network providers • Your eligibility status for exams, lenses and frames • Other vision care related matters • Claim forms <p>Contact by mail:</p> <ul style="list-style-type: none"> • To submit claims for benefits • For legal actions regarding a claim for benefits 	<p>EyeMed Vision Care administers the Vision Care Plan on behalf of Avaya Inc.</p> <p><i>Telephone number:</i> 1-866-723-0513 Monday through Saturday, 8 am to 11 pm, Eastern time Sunday, 11 am to 8 pm, Eastern time</p> <p><i>Address for submitting claims:</i> EyeMed Vision Care Attn: Claims Department P.O. Box 8504 Mason, OH 45040-7111</p> <p>Web site: www.eyemedvisioncare.com</p> <p>(Group number 9703208)</p>
<p>Domestic Relations Matters Group: Contact for matters relating to a Qualified Medical Child Support Order (QMCSO).</p>	<p>Domestic Relations Matters Group Aon Corporation 270 Davidson Avenue 7th Floor Somerset, NJ 08873</p>
<p>Plan Administrator: Contact for all legal actions, except for legal actions regarding a claim for benefits. Legal actions regarding a claim for benefits should be directed to the Claims Administrator at the above address.</p>	<p>Avaya Inc. Vision Care Plan Administrator 211 Mount Airy Road Basking Ridge, NJ 07920</p> <p>Or e-mail: hwplanadmin@avaya.com</p>