

## IMPORTANT CONTACTS

Following is a list of contacts and resources, including specific responsibilities for each.

Contact / Service Provided	Address / Telephone Number
<p><b>Avaya Health and Benefits Decision Center:</b> Contact for questions concerning eligibility and enrollment.</p>	<p><i>Telephone number:</i> 1-800-526-8056; TDD: 1-800-952-0450 Monday through Friday, 8 am to 8 pm, Eastern Time</p> <p>Web site: <a href="http://www.AvayaHealthyDecisions.com">www.AvayaHealthyDecisions.com</a></p>
<p><b>Claims Administrator:</b> Authorizes services, provides fee reimbursement packets, processes claims and decides appeals of denied claims.</p>	<p>Hyatt Legal Plans administers the Plan on behalf of Avaya Inc.</p> <p><i>Address for submitting claims:</i> Hyatt Legal Plans, Inc. 1111 Superior Avenue Cleveland, OH 44114-2507</p> <p><i>Telephone number:</i> 1-800-821-6400; TDD: 1-800-821-5955 Web site: <a href="http://www.legalplans.com">www.legalplans.com</a></p>
<p><b>Plan Administrator:</b> Contact for all legal actions, except for legal actions regarding a claim for benefits. Legal actions regarding a claim for benefits should be directed to the <b>Claims Administrator</b> at the above address.</p>	<p>Avaya Inc. Legal Services Plan Administrator 211 Mount Airy Road Basking Ridge, NJ 07920</p> <p>E-mail: <a href="mailto:hwplanadmin@avaya.com">hwplanadmin@avaya.com</a></p>