

ADMINISTRATIVE INFORMATION

Plan Name	The official Plan Name is The Avaya Inc. Long-Term Care Insurance Plan.
Plan Sponsor	The Plan Sponsor is Avaya Inc.
Plan Administrator	The Plan Administrator is: Avaya Inc. Long-Term Care Plan 211 Mount Airy Road Basking Ridge, NJ 07920 E-mail: hwplanadmin@avaya.com
Type of Administration	The Plan is administered on behalf of Avaya Inc. by Metropolitan Life Insurance Company (MetLife).
Insurer	Claims under the Long-Term Care Plan are administered on behalf of Avaya Inc. by the Insurer: MetLife Long-Term Care Group P.O. Box 937 Westport, CT 06881-0937 <i>Telephone Number:</i> 1-800-438-6388; TDD: 1-800-638-1004
Agent for Service of Legal Process	Legal actions regarding a claim for benefits should be sent to the Insurer. All other legal actions should be sent to the Plan Administrator.
Plan Records and Plan Year	The Plan and all its records are maintained on a calendar year basis, beginning on January 1st and ending on December 31 st of each year.
Type of Plan	The Plan is considered a "health & welfare" plan under the Employee Retirement Income Security Act of 1974, as amended (ERISA).
Plan Identification Number	The Plan Identification Number is 526.
Employer Identification Number	The Employer Identification Number is 22-3713430.