

IMPORTANT CONTACTS

Here are ways to get answers to your Plan questions.

Avaya Pension Service Center

The Avaya Pension Service Center is the official center for all pension and pension-related services for participants in the Plan.

By Phone

You can reach the Avaya Pension Service Center on any business day from 9:00 a.m. to 6:00 p.m., Eastern time as follows:

Domestic Employees	International Employees
Call 1-800-750-7300 to speak with a service representative.	To contact the Avaya Pension Service Center from international locations without access to toll-free numbers, call 1-904-791-2011 collect to speak with a service representative.

Hearing impaired employees may call 1-877-369-7596 to reach a telecommunications device for the deaf (TDD).

By Mail

You may send written correspondence to the Avaya Pension Service Center by regular or express mail, at the following address:

The Avaya Pension Service Center
P.O. Box 56225
Jacksonville, FL 32241-6225

Other Resources

The following sources have specific responsibilities, as explained below:

Contact/Service Provided	Address
Domestic Relations Matters Group: Handles matters relating to Qualified Domestic Relations Orders (QDROs) and subpoenas and interrogatories regarding the Plan.	Domestic Relations Matters Group Aon Consulting, Inc. 7th Floor 270 Davidson Avenue Somerset, NJ 08873

Contact/Service Provided	Address
Avaya Inc. Employee Benefits Committee: Serves as final review for Plan benefit claims.	Employee Benefits Committee Avaya Inc. 211 Mt. Airy Road Basking Ridge, NJ 07920
Pension Plan Administrator: Assists the Employee Benefits Committee in the administration of the pension provisions of the Plan including review of claims for pension benefits.	Pension Plan Administrator Avaya Inc. 211 Mt. Airy Road Basking Ridge, NJ 07920
Investment Committee: Invests the Plan's assets.	Investment Committee Avaya Inc. 211 Mount Airy Road Basking Ridge, NJ 07920 (908) 953-6000