

IMPORTANT CONTACTS

Here is a list of resources for the ASPSE.

Avaya 401(k) Plan Service Center

Aside from this summary, your primary source of ASPSE information is the Avaya 401(k) Plan Service Center at Fidelity Investments. This resource handles most transactions and information about the ASPSE.

By Phone

You can reach the Avaya 401(k) Plan Service Center by phone, as follows:

U.S. Based Employees	International Assignees
<p>Call 1-877-208-0783 to access the VRS or to speak with a service representative. You may access the VRS from any phone 24 hours a day, virtually seven days a week.</p> <p>If you need or want to speak to a service representative, you may call any business day from 8:30 a.m. to 12:00 midnight, Eastern time.</p>	<p>Visit http://www.com/traveler or call AT&T Direct at 1-800-331-1140 for your country code. After you call the correct country code number, call 1-877-208-0783 to access the VRS. The VRS is available 24 hours a day, seven days a week.</p> <p>If you need or want to speak to a service representative, you may call any business day from 8:30 a.m. to 12:00 midnight, Eastern time.</p>

Hearing impaired employees may call 1-800-610-4015 to reach a telecommunications device for the deaf (TDD).

NetBenefits

You can access the Avaya 401(k) Plan Service Center on-line using NetBenefits at <http://www.401k.com>.

By Mail

You may send forms, applications and other written correspondence to the Avaya 401(k) Plan Service Center by regular mail or overnight mail, as follows:

Regular Mail	Overnight Mail
Fidelity Investments Avaya 401(k) Plan Service Center PO Box 770003 Cincinnati, OH 45277-0065	Fidelity Investments Avaya 401(k) Plan Service Center 100 Crosby Parkway, KC1F-L Covington, KY 41015

Other Resources

The following sources have specific responsibilities, as explained below:

Contact/Service Provided	Address/Telephone Number
Domestic Relations Matters Group: Handles matters relating to Qualified Domestic Relations Orders (“QDROs”), subpoenas and interrogatories regarding ASPSE information.	Domestic Relations Matters Group Aon Consulting, Inc. 270 Davidson Avenue, 7th Floor Somerset, NJ 08873 1-732-291-2683
Avaya Pension Service Center: Authorizes payments to beneficiaries. Makes permanent address changes for retired employees.	Avaya Pension Service Center PO Box 56225 Jacksonville, FL 32244-6225 Toll Free 1-800-750-7300 TDD: 1-877-369-7596
Savings Plan Administrator: Decides claims for benefits. Contact to request ASPSE documents.	Savings Plan Administrator Avaya Inc. 211 Mount Airy Road Basking Ridge, NJ 07920 1-908-953-6000
Employee Benefits Committee: Decides appeals of denied claims and interprets ASPSE provisions.	Employee Benefits Committee Avaya Inc. 211 Mount Airy Road Basking Ridge, NJ 07920 1-908-953-6000
Investment Committee Selects and monitors investment options.	Investment Committee Avaya Inc. 211 Mount Airy Road Basking Ridge, NJ 07920 (908) 953-6000

Avaya Inc. Savings Plan for Salaried Employees

Contact/Service Provided	Address/Telephone Number
<i>Plan Trustee:</i> Manages the trust fund and pays all ASPSE benefits from the funds in the trust.	Fidelity Management Trust Company 82 Devonshire Street Boston, MA 02109