

SLIN 0001AF

**TELEMATE
DEPOT LEVEL SUPPORT, PARTS AND MATERIAL
SOFTWARE SERVICES, COMMERCIAL TRAINING,
TECHNICAL DOCUMENTATION AND PUBLICATIONS**

<u>PART NUMBER</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UNIT OF</u>		<u>YR 1</u>	<u>YR 2</u>	<u>YR 3</u>	<u>YR 4</u>	<u>YR 5</u>
			<u>ISSUE</u>	<u>PRICE</u>	<u>PRICE</u>	<u>PRICE</u>	<u>PRICE</u>	<u>PRICE</u>	
10/100 NIC	Network Interface Card	1	EA		\$194.40	\$213.84	\$235.22	\$258.75	\$284.62
2N	2nd Nature - PBX Administrator / MACs - PER PBX & VM SYST	1	EA		\$6,715.20	\$7,386.72	\$8,125.39	\$8,937.93	\$9,831.72
AMSAASETMG	Telemate.Net Advanced Asset Manager (stand alone module)	1	EA		\$38,760.00	\$44,580.00	\$51,258.00	\$58,945.20	\$67,770.00
AMSAASMAO	Telemate.Net Advanced Asset Manager (as add on module)	1	EA		NSP	NSP	NSP	NSP	NSP
AMSADUSER	Single Telemate.Net Advanced Asset Manager User	1	EA		NSP	NSP	NSP	NSP	NSP
AMSADUSER3	3-Pack Telemate.Net Advanced Asset Manager Users	1	EA		NSP	NSP	NSP	NSP	NSP
AMSASETMG	Telemate.Net Asset Manager (stand alone module)	1	EA		NSP	NSP	NSP	NSP	NSP
AMSASMAO	Telemate.Net Asset Manager (as add on module)	1	EA		NSP	NSP	NSP	NSP	NSP
C4GIGS	Additional 3 Year Support Plan - GLOBAL 2	1	EA		\$42,000.00	\$42,000.00	\$42,000.00	\$42,000.00	\$42,000.00
C4GIGS2	Additional 3 Year Support Plan - GLOBAL	1	EA		\$72,000.00	\$72,000.00	\$72,000.00	\$72,000.00	\$72,000.00
C4GIS	Additional 3 Year Support Plan - Opt. A	1	EA		\$18,000.00	\$18,000.00	\$18,000.00	\$18,000.00	\$18,000.00
C4GISB	Additional 3 Year Support Plan - Opt. B	1	EA		\$30,000.00	\$30,000.00	\$30,000.00	\$30,000.00	\$30,000.00
C4GISC	Additional 3 Year Support Plan - Opt. C	1	EA		\$42,000.00	\$42,000.00	\$42,000.00	\$42,000.00	\$42,000.00
C4GISD	Additional 3 Year Support Plan - Opt. D	1	EA		\$54,000.00	\$54,000.00	\$54,000.00	\$54,000.00	\$54,000.00
C4GISE	Additional 3 Year Support Plan - Opt. E	1	EA		\$72,000.00	\$72,000.00	\$72,000.00	\$72,000.00	\$72,000.00
CSHDL16M	CSD 16 MB, (448,000 CALLS)	1	EA		\$4,411.20	\$4,852.32	\$5,337.55	\$5,871.31	\$6,458.44
CSHDL1MN	CSD 1 MB, (28,200 CALLS)	1	EA		\$2,971.20	\$3,268.32	\$3,595.15	\$3,954.67	\$4,350.13
CSHDL2M	CSD 2 MB, (56,000 CALLS)	1	EA		\$3,163.20	\$3,479.52	\$3,827.47	\$4,210.22	\$4,631.24
CSHDL4M	CSD 4 MB, (112,000 CALLS)	1	EA		\$3,643.20	\$4,007.52	\$4,408.27	\$4,849.10	\$5,334.01
CSHDL8M	CSD 8 MB, (224,000 CALLS)	1	EA		\$4,027.20	\$4,429.92	\$4,872.91	\$5,360.20	\$5,896.22
CSN4 - 100	100 pack of data sources with processors	1	EA		\$158,166.00	\$173,982.60	\$191,380.86	\$210,518.95	\$231,570.84
CSN4 - 25	25 pack of data sources with processors	1	EA		\$52,722.00	\$57,994.20	\$63,793.62	\$70,172.98	\$77,190.28
CVN4ENETCA	Telemate / Call Accounting	1	EA		\$6,295.50	\$6,925.05	\$7,617.56	\$8,379.31	\$9,217.24
CVN4GEX4U5	UPGRADE to Enterprise Solution	1	EA		\$4,429.20	\$4,872.12	\$5,359.33	\$5,895.27	\$6,484.79
CVNETXR+U	UPGRADE to Advanced Asset Manager Solution	1	EA		\$8,224.80	\$9,047.28	\$9,952.01	\$10,947.21	\$12,041.93
CVNEXFTP	FTP Collector Software (per remote site)	1	EA		\$1,795.50	\$1,975.05	\$2,172.56	\$2,389.81	\$2,628.79
CVTX2000W	Crystal Reports Professional user Licenses (3 pack)	1	EA		\$1,365.60	\$1,502.16	\$1,652.38	\$1,817.61	\$1,999.37
CXUM	Asset Mgr Site License	1	EA		\$900.00	\$990.00	\$1,089.00	\$1,197.90	\$1,317.69
CXUM#	Asset Mgr Site License - 3 PACK	1	EA		\$2,250.00	\$2,475.00	\$2,722.50	\$2,994.75	\$3,294.23
CXUM4G10+	10 pack of data sources with processors	1	EA		\$22,500.00	\$24,750.00	\$27,225.00	\$29,947.50	\$32,942.25
CXUM4G5+	5 pack of data sources with processors	1	EA		\$8,995.50	\$9,895.05	\$10,884.56	\$11,973.01	\$13,170.31
CXW	SDN Tariff Pack	1	EA		\$1,615.50	\$1,777.05	\$1,954.76	\$2,150.23	\$2,365.25
DSSPBXNB	Data Source with Processor	1	EA		\$2,695.50	\$2,965.05	\$3,261.56	\$3,587.71	\$3,946.48
FAIRCOM 16	FAIRCOM SOFTWARE - 16 PACK	1	EA		\$2,073.60	\$2,280.96	\$2,509.06	\$2,759.96	\$3,035.96

NSP - Not Separately Priced. Price included in previously priced item

SECTION B, EXHIBIT AF

SLIN 0001AF, TELEMATE (TMS) DEPOT LEVEL SUPPORT

DAAB07-03-D-W201

SLIN 0001AF

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DEPOT LEVEL SUPPORT, PARTS AND MATERIAL
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<u>PART NUMBER</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UNIT OF ISSUE</u>	<u>YR 1 PRICE</u>	<u>YR 2 PRICE</u>	<u>YR 3 PRICE</u>	<u>YR 4 PRICE</u>	<u>YR 5 PRICE</u>
FAIRCOM 3	FAIRCOM SOFTWARE - 3 PACK	1	EA	\$646.20	\$710.82	\$781.90	\$860.09	\$946.10
FAIRCOM 8	FAIRCOM SOFTWARE - 8 PACK	1	EA	\$1,033.20	\$1,136.52	\$1,250.17	\$1,375.19	\$1,512.71
INSTOS	Installation - Telemate On-Site	1	EA	\$1,590.00	\$1,749.00	\$1,923.90	\$2,116.29	\$2,327.92
INSTRE	Installation - Telemate Remote	1	EA	\$1,068.00	\$1,174.80	\$1,292.28	\$1,421.51	\$1,563.66
MODEM	56 External Modem	1	EA	\$242.40	\$266.64	\$293.30	\$322.63	\$354.90
MWSISL	Individual Support Lab / COMPANY	1	EA	\$390.00	\$429.00	\$471.90	\$519.09	\$571.00
PCH	PC POWERPAK - HIGH PEFORMANCE	1	EA	\$7,080.00	\$7,080.00	\$7,080.00	\$7,080.00	\$7,080.00
PCH2	PC POWERPAK - HIGH PEFORMANCE2	1	EA	\$10,200.00	\$10,200.00	\$10,200.00	\$10,200.00	\$10,200.00
PCS	PC POWERPAK - STANDARD	1	EA	\$9,600.00	\$9,600.00	\$9,600.00	\$9,600.00	\$9,600.00
PCSANYWHERE	PC Anywhere	1	EA	\$280.80	\$308.88	\$339.77	\$373.74	\$411.12
PR	LASER PRINTER	1	EA	\$3,902.40	\$4,292.64	\$4,721.90	\$5,194.09	\$5,713.50
PROFSERVD	Professional Services - Deluxe	1	EA	\$17,280.00	\$19,008.00	\$20,908.80	\$22,999.68	\$25,299.65
PROFSERVE	Professional Services - Elite	1	EA	\$22,262.40	\$24,488.64	\$26,937.50	\$29,631.25	\$32,594.38
PROFSERVP	Professional Services - Premium	1	EA	\$12,243.60	\$13,467.96	\$14,814.76	\$16,296.23	\$17,925.85
SERVERHE	SERVER HIGH END	1	EA	\$54,000.00	\$54,000.00	\$54,000.00	\$54,000.00	\$54,000.00
SERVERHR	SERVER HIGH RANGE	1	EA	\$27,600.00	\$27,600.00	\$27,600.00	\$27,600.00	\$27,600.00
SERVERLE	SERVER LOW END	1	EA	\$20,400.00	\$20,400.00	\$20,400.00	\$20,400.00	\$20,400.00
SERVERLR	SERVER LOW RANGE	1	EA	\$27,600.00	\$27,600.00	\$27,600.00	\$27,600.00	\$27,600.00
Support A	1 Year Support Plan - A	1	EA	\$16,800.00	\$16,800.00	\$16,800.00	\$16,800.00	\$16,800.00
Support B	1 Year Support Plan - B	1	EA	\$30,000.00	\$30,000.00	\$30,000.00	\$30,000.00	\$30,000.00
Support C	1 Year Support Plan - C	1	EA	\$6,000.00	\$6,000.00	\$6,000.00	\$6,000.00	\$6,000.00
TLSSENT5	Telemate.Net / Enterprise	1	EA	\$6,295.50	\$6,925.05	\$7,617.56	\$8,379.31	\$9,217.24
TLSQV5	Telemate.Net / QuickView	1	EA	\$1,345.50	\$1,480.05	\$1,628.06	\$1,790.86	\$1,969.95
TLSWG5	Telemate.Net / WorkGroup	1	EA	\$4,495.50	\$4,945.05	\$5,439.56	\$5,983.51	\$6,581.86
WKSHOPEU	END USER WORKSHOPS	1	EA	\$825.60	\$908.16	\$998.98	\$1,098.87	\$1,208.76
WKSHOPSA	SYSTEM ADMINISTRATOR WORKSHOPS	1	EA	\$2,004.00	\$2,204.40	\$2,424.84	\$2,667.32	\$2,934.06
XTXPA	Additional On-Site Assistance - Plan A	1	EA	\$2,782.80	\$3,061.08	\$3,367.19	\$3,703.91	\$4,074.30
XTXPB	Additional On-Site Assistance - Plan B	1	EA	\$3,896.40	\$4,286.04	\$4,714.64	\$5,186.11	\$5,704.72
XTXPC	Additional On-Site Assistance - Plan C	1	EA	\$5,008.80	\$5,509.68	\$6,060.65	\$6,666.71	\$7,333.38
XU3	Concurrent Administrative Users (3 pack)	1	EA	\$1,795.50	\$1,975.05	\$2,172.56	\$2,389.81	\$2,628.79

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